

MANAGED IT SERVICES

- --> Control Costs w/ Fixed Monthly IT bills so you can stay in budget
- --> Remote **Proactive Monitoring & Fixes** on your systems
- **24/7 Network Operations Center** with ticketing & remediation
- Keep Track Of Technical Assets & Inventory

24/7 TOTAL CARE

- ·· ·· Virtual CIO Consulting
- -: Asset & Inventory Control
- --:- Server Intellgent Monitoring 24x7x365 Critical Monitoring w/ **Proactive Ticketing of events** Scripting & Configuration
- · ·:· Anti-Virus/Malware Mgmt.
- · Patch White Listing Push
- · ·: Hardware/Software Audits
- · Remote Login / Diagnosis
- · Detailed Monthly Reports
- ·· Full Remote Resolution
- · Remote Restart of Services, **Processes and Reboots**
- · Server Maintenance Schedules
- · :- Application Performance and Hardware Monitoring

OTHER OPTIONS

- · · · Mobile Device Management
- · Desktop Help Desk
- · ·· Network Assessments
- ·· ·· Vulnerability Testing
- · Project Roll-Outs
- --: Virtualization
- ·· BDR/Disaster Recovery

We've Got IT Covered!

- → Maintain 24/7 watch over your entire IT environment (network servers, desktops, mobile devices, etc.)
- → Identify and analyze server "events" for potential problems
- --> Remediate processes or services that fail quickly
- --> Monitor servers and ensure security patches and anti-virus protocols are up to date
- → Ensure that data backups are completed
- --> Install patches and implement service packs
- --> Manage, configure, deploy, and secure mobile devices (smartphones, tablets)